

# AGENDA

## Patient-Reported Experience and Outcome Measures (PREMs and PROMs) in Research and Clinical Practice

A Virtual Research Meeting

Sponsored by the U.S. Agency for Healthcare Research and Quality (AHRQ)

September 17, 2024

\*\*11:00 am - 4:00 p.m. ET\*\*

### MEETING PURPOSE

Efforts to measure and improve healthcare quality are increasingly focused on the experiences and outcomes of care. Patient-reported measures (PREMs), such as AHRQ's Consumer Assessment of Healthcare Providers and Systems (CAHPS®) surveys, are patient reports about their experiences with their healthcare.

Patient-reported measures (PROMs) are patient-reported measures of health status, functional status, and quality of life. They are used to assess the impact of healthcare on patients' lives and to guide clinical decision-making.

# AGENDA

## 11:15 12:00 p.m. [How Patient Experience and Patient-Reported Outcome Measures Are Interconnected](#)

Moderator: Ron D. Hays, PhD, Distinguished Professor of Medicine, UCLA Division of General Internal Medicine & Health Services Research (3 min.)

Keynote Presentation: Eugene Nelson, Sc.D, Professor of The Dartmouth Institute and of Community and Family Medicine Emeritus, Dartmouth (27 min.)

Participant Q/A (15 min.)

### [Part I: PREMs and PROMs in Research](#)

Moderator: Ron D. Hays, PhD, Professor, UCLA Department of Medicine (5 min.)

## 12:00 12:45 p.m. [Panel Presentations and Discussion](#)

Panelists will each have 10 minutes to present their perspectives on the role of PREMs and PROMs in research, with specific attention to the following questions:

What are the significant challenges with using PROMs in research?

How are these challenges different or similar to those related to PREMs?

What are key research directions for enhancing the interconnections of PREMs and PROMs?

Panelists: (20 min.)

- o David Cella, Director, Institute for Public Health and Medicine, Center for Patient-Centered Outcomes, Feinberg School of Medicine, Northwestern University
- o Ashley Wilder Smith, Chief, Outcomes Research Branch, Healthcare Delivery Research Program, National Cancer Institute

Participant Q/A (20 min.)

### [Part II: Use of PREMs and PROMs in Value-based Healthcare](#)

Moderator: Dale Shaller, MPA, Principal, Shaller Consulting Group (5 min.)

## 12:45 2:00 p.m. [Panel Presentations and Discussion](#)

Panelists will each have 10 minutes to present their perspectives on the role of PREMs and PROMs in value-based healthcare, with specific attention to the following questions:

What are the major challenges with using PROMs in value-based healthcare?

How are these challenges different or similar to those related to PREMs?

What are future directions for enhancing the interconnections of PREMs and PROMs in value-based healthcare?

Panelists: (40 min.)

- o Dana Gelb Safran, Sc.D, President & CEO, National Quality Forum
- o Gregg Meyer, MD,

# AGENDA

## Part III: PREMS and PROMs in Clinical Practice

Moderator: Susan Edgman-Levitan, PA, Director, Stoeckle Center for Primary Care Innovation, Massachusetts General Hospital (5 min.)

2:30 3:50 p.m.

### Panel Presentations and Discussion

Panelists will each have 10 minutes to present their perspectives on the role of PREMS and PROMs in clinical practice, with specific attention to the following questions:

What are the major challenges in implementing PROMs in clinical practice and improving health by their use?

How are these challenges different or similar to those related to PREMS?

What are future opportunities for enhancing the interconnections of PREMS and PROMs in clinical practice?

Panelists: (50 min.)

- Eric Makhni, MD, MBA, Director, Quality and Informatics, Orthopedic Service Line, Henry Ford Health System
- John Wasson, MD, Emeritus Professor of Community and Family Medicine, Emeritus Professor of Medicine, Geisel School of Medicine at Dartmouth
- Judy Baumhauer, MD, Senior Associated Dean for Academic Affairs, University of Rochester School of Medicine & Dentistry
- Rachel Hess, MD, Associate Vice President Research, Health Sciences, University of Utah Health Sciences
-