



## For All

### Purpose

The staff member will create a safe medicine list together with the patient.

### Basic Patient Information

A 78-year-old male patient with uncontrolled hypertension, Mr. Thomas, has come in for a scheduled visit with his primary care clinician for knee pain. Mr. Thomas used to be a very active man and rode his bike everyday until about 2 months ago. He did have a few falls from his bike and has started using a stationary bike instead. He lifts weights and walks often. Having knee pain when riding or walking is a big concern.

The EHR lists the following medicines for Mr. Thomas:

Hydrochlorothiazide 50 mg – 1 tablet PO QD

Atorvastatin 20 mg – 1 tablet PO QD

Low-dose adult aspirin 81 mg – 1 tablet PO QD

For Facilitator Only

Did the staff member get all three medicines in the actual dose and frequency?

Hydrochlorothiazide 50 mg – 1 tablet PO 3 to 4 times a week (not as prescribed)

Atorvastatin 20 mg – 1 tablet PO QD (in the evening)

Low-dose adult aspirin 81 mg – 1 tablet PO QD

Did the staff member probe why Mr. Thomas isn't taking the hydrochlorothiazide as prescribed?



## For All

### Purpose

The staff member will create a safe medicine list together with the patient.

### Basic Patient Information

A 63-year-old female patient, Mrs. Martin, is here to see her primary care clinician for a followup visit. Mrs. Martin has been struggling with depression since the loss of her father and then the unexpected loss of her sister. To make matters worse, Mrs. Martin is recovering from reconstructive surgery after fracturing her skull when she fell at work this past year.

The EHR lists the following medicines for Mrs. Martin:

Citalopram 20 mg PO QD

Vitamin D 1,000 mg PO QD

For Facilitator Only

### Additional Patient Information

Mrs. Martin didn't know that she needed to bring her medicines into the office. She didn't receive a postcard or a reminder telephone call.





For All

## Purpose

The staff member will create a safe medicine list together with the patient.

## Basic Patient Information

A 46-year-old female patient, Ms. Santiago, is here for a scheduled followup visit. Ms. Santiago was discharged from the hospital 4 days ago after a myocardial infarction and the placement of a drug-eluting stent in the right coronary artery through angioplasty. Before the MI()18.9(e M)-31.2(I .3)

## For Facilitator Only

### Additional Patient Information

Ms. Santiago has brought in all her medicines.

Ms. Santiago's current medicines include:

Ticagrelor 90 mg – 1 tablet PO BID

Metoprolol 25 mg – 3 tablets PO QD (morning)

Lisinopril 10 mg – 1 tablet PO QD (morning)

Adult aspirin 81 mg – 1 tablet PO QD (morning)

Atorvastatin 80 mg – 1 tablet PO QD (evening)

Vitamin D 1,000 mg – 1 tablet PO QD

Ms. Santiago is feeling overwhelmed. She can't pronounce any of the medicines and doesn't know what they do. She can't keep anyhevoatatlet PO QD

*f*

