

## Request patients bring in all their medicines

prescriptions and over-the-counter medicines including pills and liquids and also creams inhalers injections vitamins and supplements ring them in their original containers a bag you can use to bring them in we want to make sure you are taking your medicines in the best way possible and that all your medicines work well together

## Remind patients to bring in all their medicines

Can be used in person or in an automated reminder

When you come to your appointment, please bring all your medicines with you. This includes all your prescription medicines, over-the-counter medicines, vitamins, and supplements. We need to know about all the medicines you are taking so we can make sure they are safe to take together and that they are working for you. If you are not sure what you are taking, please bring your medicine bottles with you. We can look at them together and make a list of what you are taking. This will help us to make sure you are taking your medicines correctly and safely.

## Respond to patients who are reluctant to bring in all their medicines

If a patient says	Respond
I don't have time to bring all my medicines.	We understand that you are busy. We can help you by providing a list of your medicines and a bag to bring them in. We can also help you to organize your medicines so that you can bring them in more easily.
I don't know what I am taking.	We can help you to identify your medicines. We can look at your medicine bottles and make a list of what you are taking. We can also help you to understand how to take your medicines correctly.
I don't want to bring my medicines in.	We understand that you may be concerned about bringing your medicines in. We can help you to feel more comfortable by providing a list of your medicines and a bag to bring them in. We can also help you to understand why it is important to bring your medicines in.