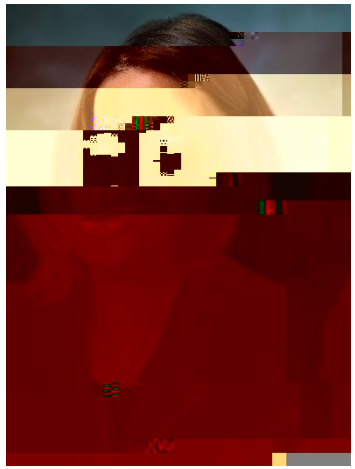
Speaker



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No financial conflicts of interest to disclose.

Objectives

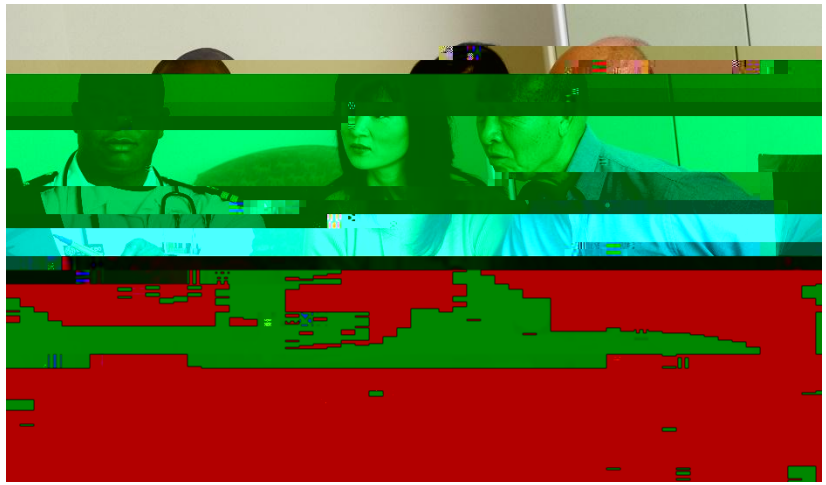
- Review the key threats to patient safety in primary care settings and interventions to engage patients and families to improve safety
- Describe the role and value of the Medication Management strategy in improving patient safety
- Identify strategies for implementing the Medication Management strategy in primary care settings

Guide – Project Goals

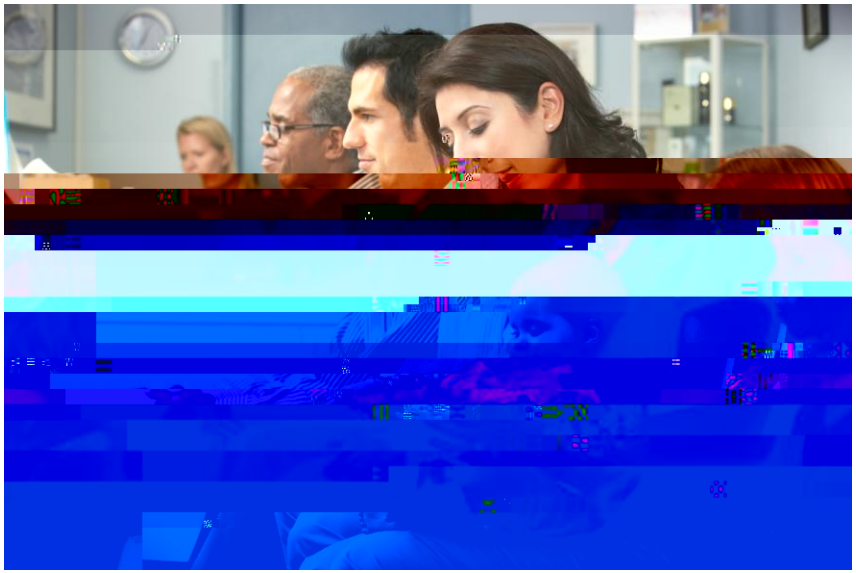
- Meaningful engagement with patients and families in ways that impact safety, not just quality
- Based on evidence
- Tools that are easy to use
- Tools for practices who have not done much in this area

Key Project Deliverables

- Environmental Scan
- Four Case Studies of Exemplar Practices
- Four Interventions to Improve Safety by PFE
- Final Guide



Patient & Family Engagement in Primary Care

Four Interventions

- Teach-Back
- Be Prepared to be Engaged
- Medication Management
- Warm Handoff