

# Teach-Back



Agency for Healthcare Research and Quality  
Advancing Excellence in Health Care

# Speaker

Kelly Smith, PhD

# Objectives

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# Guide to Project Goals



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# Key Project Deliverables

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# Key Threats & Promising Interventions

## Threats to Patient Safety

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## Promising Interventions

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# Patient & Family Engagement in Primary Care



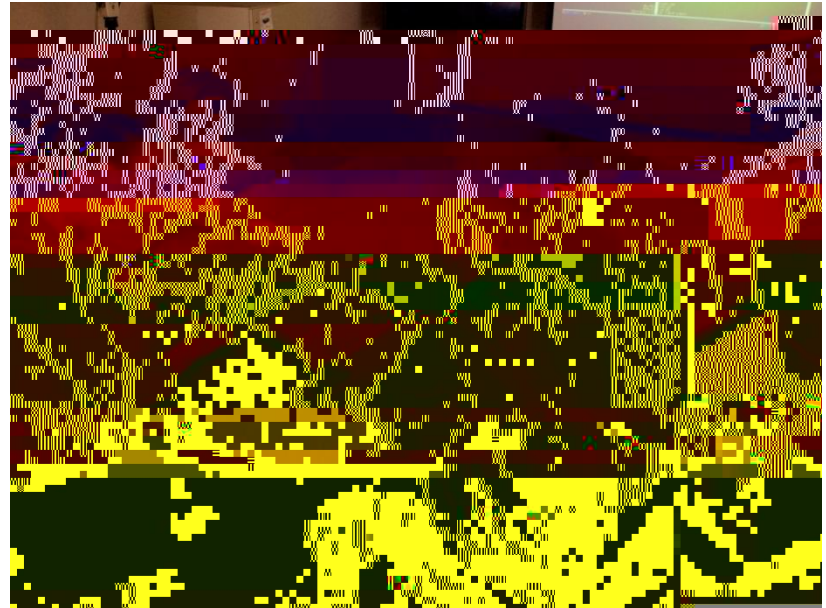
# Four Interventions

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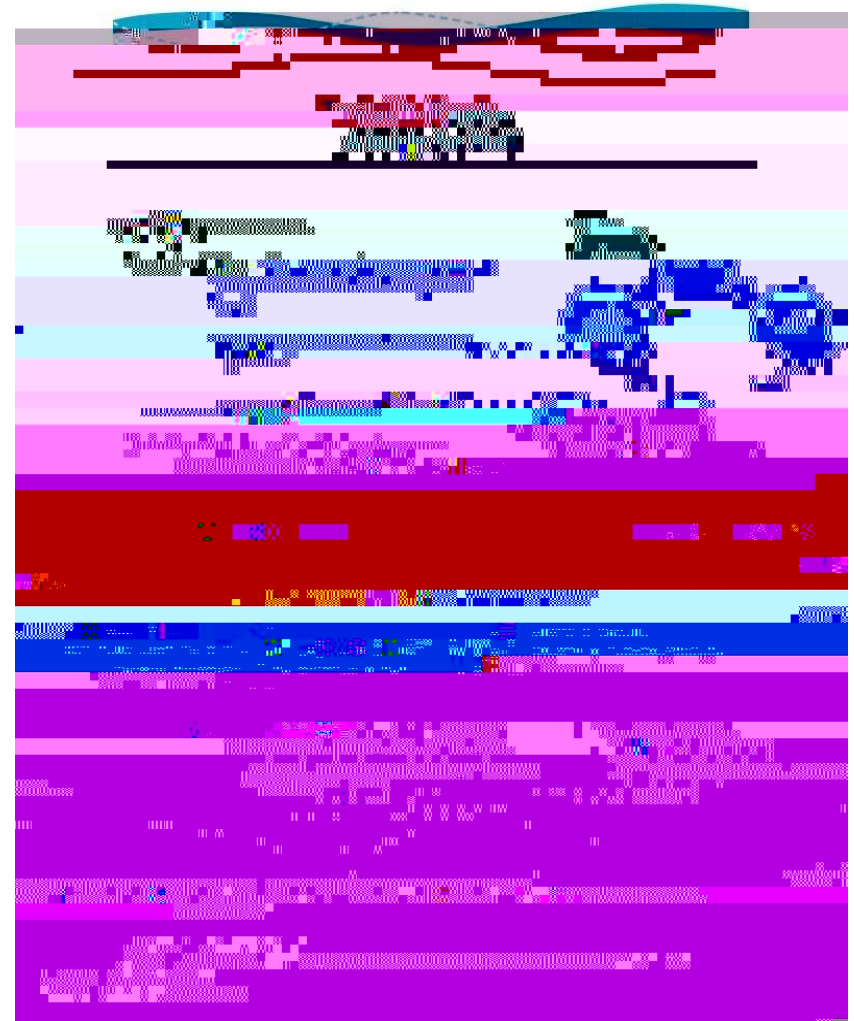
# What is TeachBack?

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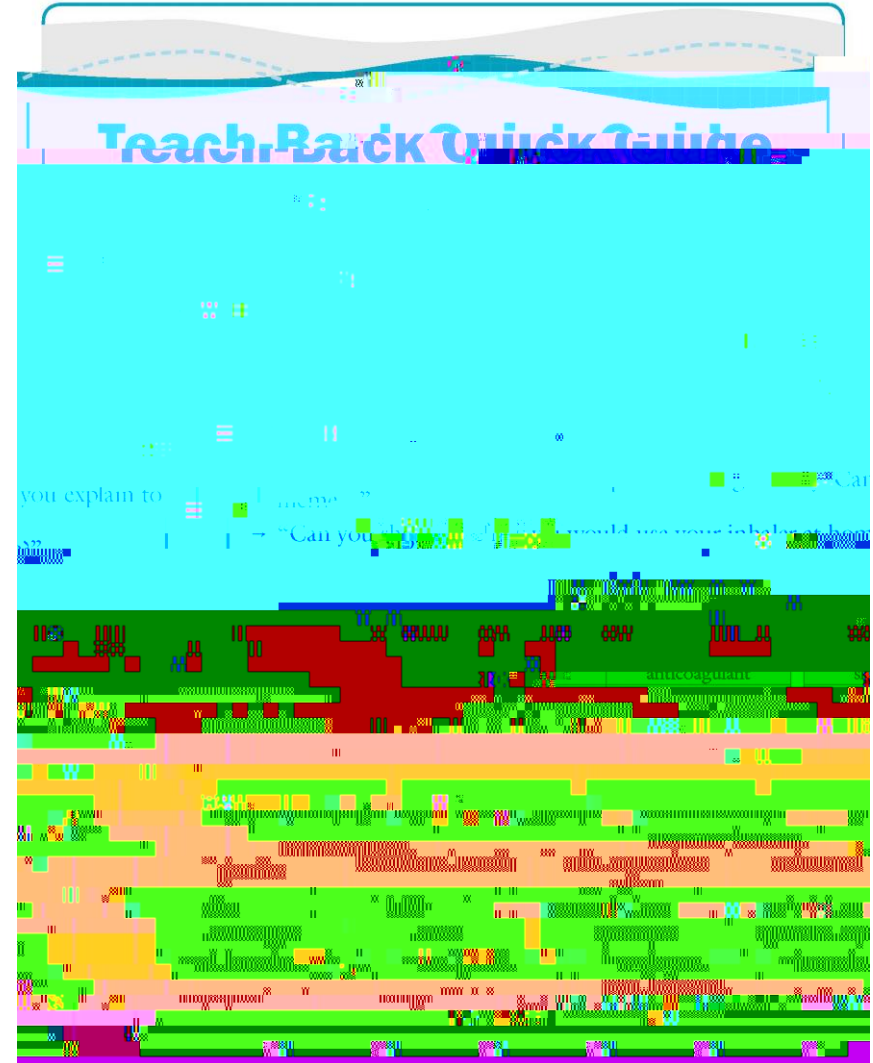
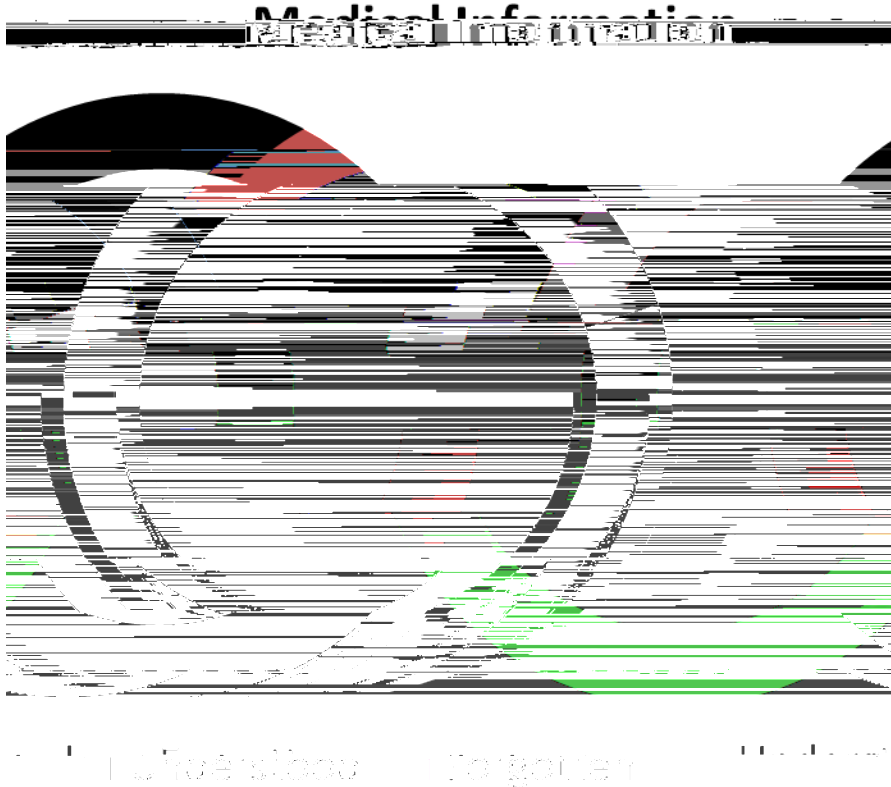
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Teach it Backu



# Why Use TeachBack?



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# When Is Teach Back Used?

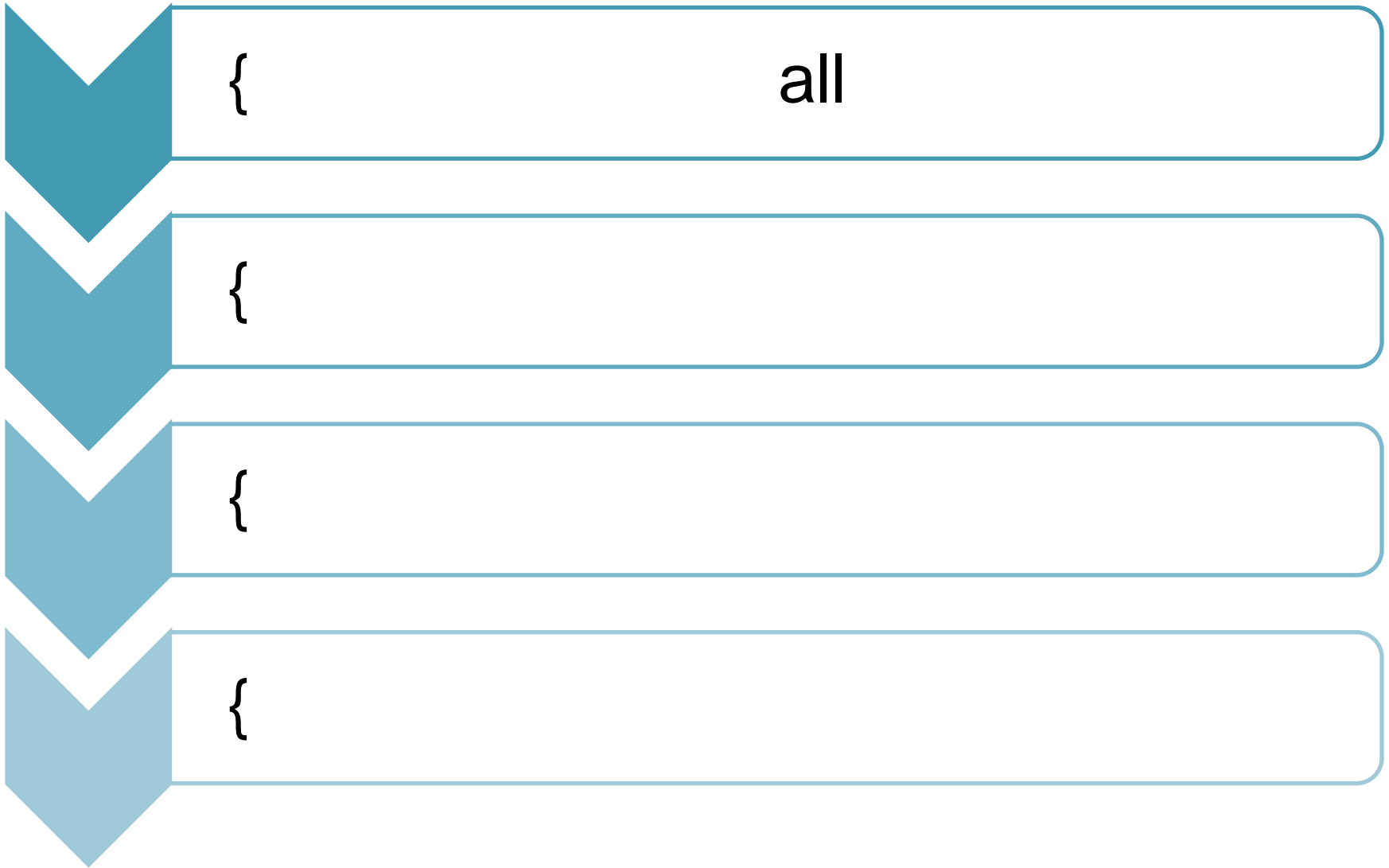


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# Making TeachBack Successful



# Teach Back Materials







# Introduce Teachback to Patients

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# Using Plain Language



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# Guide Resources to Support Plain Language



# Evaluate Progress

**ATE 1000 - Using Teach-Back**

To help us understand how your practice is doing in implementing and using teach-back, please answer this short set of questions. Answering these questions is an important step in being able to

**How often do you use the teach-back process with your patients?**

Yes  No  Don't Know

**Always Use Teach-back!**

**Construction and C**

3 months

administered 2011-2012. Please information back in the

# Considerations with Older Adults



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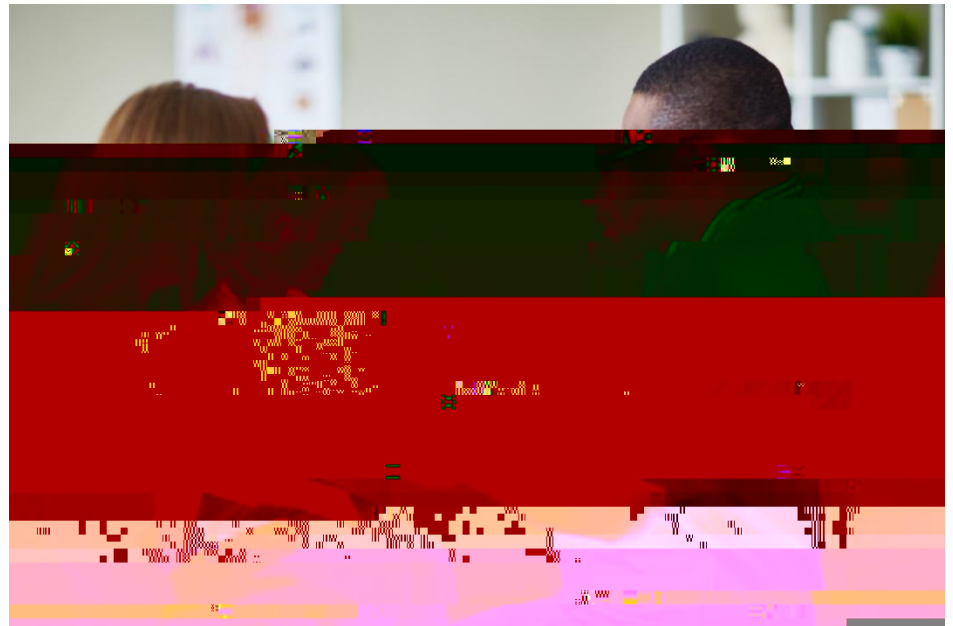
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# Considerations with Children

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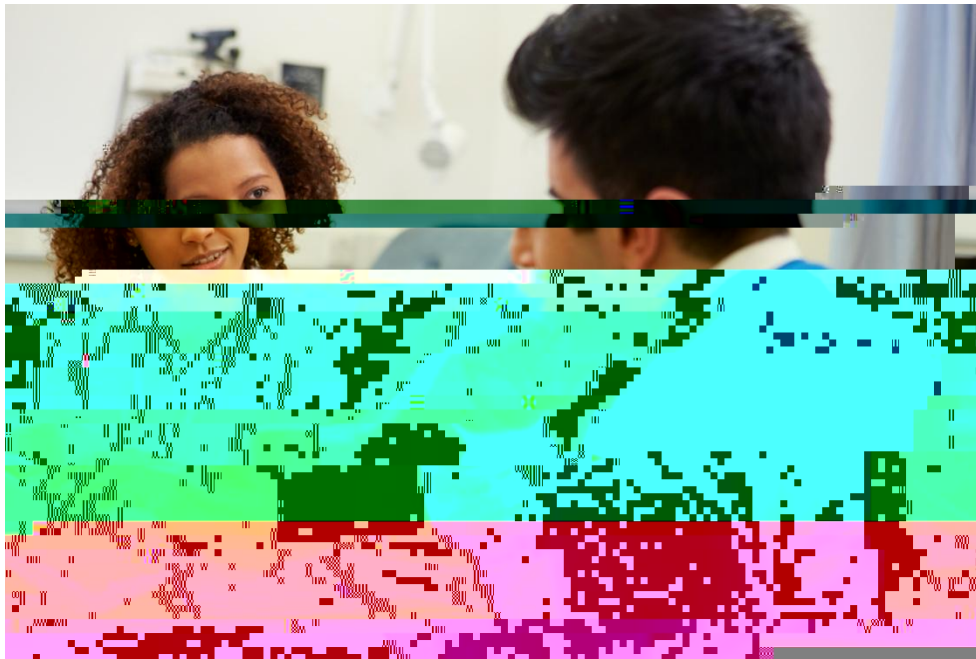


# Considerations with Language Diversity

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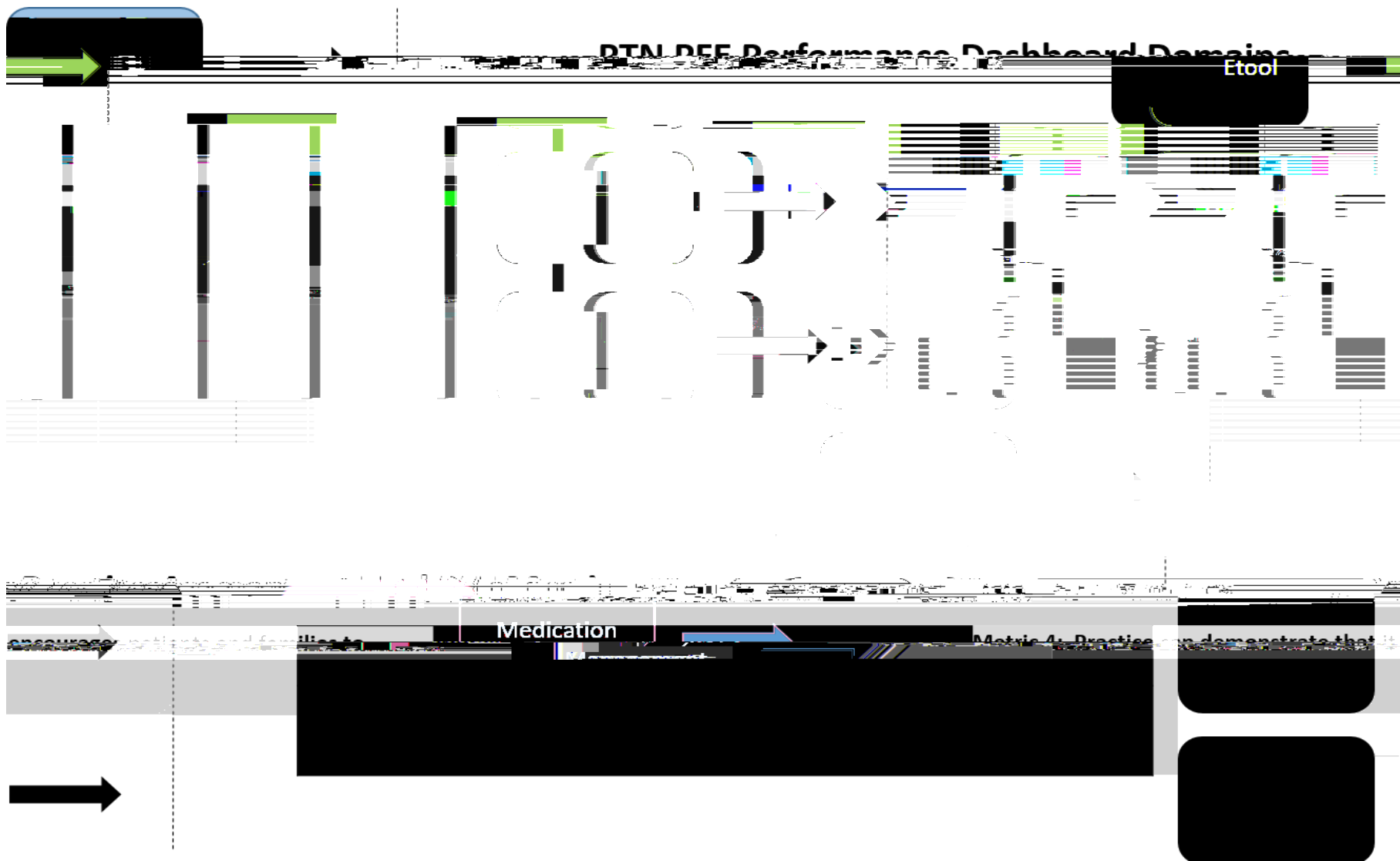
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# How can the AHRQ PFE Guide help practices achieve success?



# Why Should I Use TeadeBack?

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Questions?

# References

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