



TeamSTEPPS Video Debrief Guide: CUS and Teach-Back on Inpatient Medical Unit

Video Objective

To demonstrate the use of CUS and Teach-Back techniques to ensure patient safety.

TeamSTEPPS Tool or Concept

CUS Tool and Teach-Back Method.

Brief Video Description

An interdisciplinary medical/surgical team is treating a non-English-speaking patient. A concern is raised regarding the patient's level of alertness due to medication.

Discussion Questions

1. At the beginning of the video, what did the nurse do to express her concern?
2. How did the use of the Spanish interpreter improve communication between the patient and the healthcare team?
3. How was the Teach-Back Method used in the video?

Discussion Answers

1. T2 - Confused with E: x I am
 - I am Uncomfortable.
 - This is a Safety issue.
2. The interpreter ensured that the patient understood the healthcare team's concerns and instructions.