



Facilitator Content Guide: Bullet Points for Narration by an Onsite Facilitator

[Slides for this content](#)

1) Welcome and Introduction

Background on TeamSTEPPS program:

- History

- Purpose

- Importance of teamwork and communication in healthcare quality and safety

Describe simulation video scenario .

Recommendations for observing team interactions. Assume team members are capable and well intentioned: focus on their behavior, not their character .

- Are team members sharing information effectively with each other?

- Is information shared with the patient and her partner and are their priorities recognized?

Orne7D-61(4 Tc 0.n)0.52 (i)1t p8 (na)2.8-2.nne7Dt-61(4 cc 0.97D-61(4 p8 (n4)2.8-2.n)0.6.3 (i)1ts.1 (i)1to8-2.]]





This statement encourages respectful discussion, curiosity, and open dialogue among participants. You can learn more about it [here](#).

Begin by reviewing notes and formulating thoughts .

Spend specified time discussing the following:

What was your overall impression of the video? What went well? Where did things start to go “less well”?

How could the team have included the patient and her partner in the situation monitoring process and created a shared mental model? What information should they have shared with the patient and her partner?

Do you think the nurse and the midwife were on the same page?

rgc 0 Tw 27.253 01.169

